

REPORT

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To: Supporting People in Kent Commissioning Body

13 October 2009

Subject: **Updated Needs Analysis**

Classification: **Unrestricted**

For Decision

Summary: **This report provides highlights from the latest needs analysis. The previous needs analysis was presented to and agreed by the Commissioning Body in December 2008.**

1.0 Introduction

1.1 Kent conducts regular needs analyses that detail current provision, gaps in provision, and the differential between current provision and identified need.

1.2 Appendix one identifies schemes that have been commissioned, or are due to be commissioned in the light of identified need. The implementation of the recommendations from the strategic review of short-term supported accommodation report at Item 6 refers to this in more detail.

2.0 Context

2.1 The full report details supply data and needs analysis/demand data by district/borough and client group. The methodology employed to arrive at the needs analysis included the following:

- Desk top research to gather further background information on needs, including prevalence rates and latest population estimates as well as dissemination of latest relevant strategic documents and data from Health, Housing, Social Care (including the Joint Strategic Needs Assessments for Adults and Children in Kent), Probation data and the returns made by the districts/ boroughs April 2008–March 2009. These are known as form P1E.

- Analysis of data collated by Supporting People and covering 2008-09 such as the supply and demand for Floating Support services, data from the outreach and resettlement service and new clients accessing Supporting People services.
- Incorporation of the views of a wide range of stakeholders (including service users) as expressed during consultations for strategic reviews of services and the development of the Supporting People Strategy 2010-15.
- Data obtained from providers and commissioners about the needs of client groups

2.2 Other data includes official statistics on homelessness. It is noted that official statistics on homelessness only include households where districts/boroughs made the decision that a housing duty is owed. However, the needs analysis augments such data with information derived from homelessness surveys and other research that includes homeless people not owed a duty.

3.0 Findings

The updated needs analysis identified the following needs gaps:

- Accommodation-based supported housing young vulnerable people across the county, in particular for those aged 16 and 17. Many stakeholders also identified a need for some type of short-term emergency accommodation to be available across the county.
- Direct Access schemes for single homeless people especially in West Kent and Shepway—data collated by a variety of agencies identifies that high numbers of single homeless people in Kent sleep rough or ‘sofa surf’ and that many have to access resources outside of their local areas.
- There is no provision for mentally disordered offenders and it is unclear if they access existing services (maybe under a different primary client group heading).
- Accommodation-based housing-related support for people with mental health problems—some districts/boroughs have a shortage of such resources. This includes longer-term supported accommodation for those in transition from hospital to more independent living whose support needs are too high to be met in existing provision.
- There may be a need for specialist provision for Asian women fleeing domestic abuse. According to information from providers many Asian women fleeing abuse in North Kent seek access to specialist provision

in Medway. However, this will need validation from the Medway Supporting People Programme in order to substantiate this anecdotal evidence.

- For people with learning disabilities, there is a clear countywide future need for supported housing for people with learning disabilities currently living with ageing carers or in residential care, and younger people wanting to move on from their families to more independent living.
- The Supporting People Programme in Kent has inherited a concentration of services for older people in sheltered housing together with community alarms. The Commissioning Body has commissioned handy person services, and funds Home Improvement Agencies. Additional funding has also been received from the Communities and Local Government Department to augment funding for handy person services. The programme will need to carefully balance the provision of housing related support services within the social rented sector, the private rented sector, and the owner occupied sector. This will have to be within the context of the resources available, without detriment to other service user groups, and without detriment to existing service users.

4.0 Strategic Review of Investment

4.1 The updated needs analysis indicates that the priority groups identified for service development in the Five-Year Supporting People Strategy 2005-2010 need to be reviewed especially within a changing financial context. This will be part of the remit of working on the new Five-Year Supporting People Strategy 2010-2015 which will have to have due regard to:

- The economic recession is likely to impact on increasing levels of individuals on maintaining their housing and independence. It is likely to lead to an increase in the levels of need among some vulnerable groups which may result in increased pressure on and demand for services.
- Kent needs to prepare for significant increases in its older population. As the population ages, there will be up to 25% more people with physically and mentally disabling conditions such as dementia and arthritis over the next ten years.
- Mental illness, learning disability and physical disability are all increasing in both incidence and complexity. The people most affected by long term health problems and disability are more likely to live in the deprived areas of Kent.
- Move away from institutional care and support towards supported living in the community

5.0 Service User Consultation

Service users have been consulted on the Programme during strategic reviews and as part of the development of the Supporting People Strategy 2010-15.

6.0 Equality Impact Assessment

An initial screening of the updated needs analysis has been carried out and found that the analysis has no adverse impact on service users.

7.0 Financial Impact Assessment

The Commissioning Body has agreed to the funding of services which have been identified via previous needs analyses, within the budgetary restrictions relating particularly to funding pressures in future years within the Programme. These pressures will be addressed within the next Five-Year strategy incorporating a strategic review of investment.

8.0 Conclusion

The Programme continues to commission services within its budgetary limits which meet identified need.

The Core Strategy Development Group agreed to recommend the report to the Commissioning Body. However, some members raised concerns about commissioning decisions arising from the needs analysis and the strategic review of investment: there is a need for timely discussion and planning of

1. Re-provisioning of services, i.e. how to deal with change in use of accommodation-based services
2. Future proofing new accommodation-based services that have been/will be commissioned, i.e. how to plan appropriately for accommodation-based services and for appropriate alternatives where planning permission for new services cannot be obtained

It was suggested and agreed that a working group should be set up to take work on these issues through to March 2011 (when current contracts expire).

The full report will be posted on the Kent County Council website www.kent.gov.uk/supportingpeople

9.0 Recommendation

It is recommended that the Commissioning Body:

- (i) Agree the contents of the report.

- (ii) Agree the setting up of two working groups to address the practicalities of planning for change. One working group is to be set up for managing agents and another one for landlords.

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Background Information:

Kent Five-year Supporting People Strategy 2005-2010

Strategy Refresh 2008

Strategic Review of Floating Support Services in Kent November 2005

Strategic Review of Short-Term Accommodation-Based Supported Housing in Kent February 2007

Needs Analysis November 2006

Needs Analysis June 2007

Needs Analysis November 2007

Needs Analysis June 2008

Needs Analysis November 2008

Appendix One: Supply in unit numbers by cost and primary client groups

Appendix Two: Summary of all strategically commissioned schemes since 2008

**Appendix 1: Supply in unit numbers by cost and primary client groups
(as at 23.7.09)**

This data includes services provided by Home Improvement Agencies and Alarms

Client Group	Unit Nos.	% Of Units	% Of Grant	Total Cost 08/09
Frail Elderly	189	0.65%	1.07%	£369,688
Generic	1184	4.07%	7.50%	£2,597,949
Homeless Families with Support Needs	75	0.26%	1.64%	£567,707
Offenders or People at Risk of Offending	159	0.55%	3.00%	£1,040,071
Older Persons with Support Needs	24235	83.28%	25.50%	£8,838,522
People with a Physical or Sensory disability	180	0.62%	1.35%	£467,783
People with Alcohol Problems	68	0.23%	0.67%	£233,551
People with Drug Problems	132	0.45%	1.50%	£518,140
People Living with HIV/Aids	20	0.07%	0.18%	£61,692
People with Learning Disabilities	468	1.61%	14.04%	£4,866,070
People with Mental Health Problems	727	2.50%	12.71%	£4,402,978
Rough Sleeper	235	0.81%	2.95%	£1,023,504
Single Homeless with Support Needs	510	1.75%	9.81%	£3,401,101
Teenage Parents	161	0.55%	2.15%	£746,256
Those at risk of Domestic Abuse	283	0.97%	6.10%	£2,113,332
Young People at Risk	389	1.34%	7.38%	£2,555,924
Young People Leaving Care	81	0.28%	2.41%	£834,935
Traveller	4	0.01%	0.04%	£15,392
TOTAL	29100	100%	100%	£34,654,595

*These figures applied as at 23/07/09

Appendix 2 Summary of all strategically commissioned schemes since 2008

Funding	Detail	Units	Date funding commenced
Accommodation			
Supported Housing (Growth Bid)	Single Homeless (Dartford)	10	June 2008
Supported Housing (Growth Bid)	Learning Disabilities (Sevenoaks)	2	June 2008
Dover Horizons Mental Health Scheme	Pipe line bid	7	April 2008
Dartford Borough Council Alarms	Dartford Older Persons	480	April 2008
Casa Alarms (Swale District)	Swale Older Persons	597	April 2008
HIA/Handy-Person Service	12 Districts & Boroughs, Extension of existing contract		November 2008
Tendered Mental Health Service	George Culmer Court (Thanet District)	7	November 2008
Reinstated Mental Health Properties	St John's Church Road (Shepway District)	9	November 2008
Young Persons Floating Support	Increase to 3 hours per Service User (Kent Wide)		November 2008
Outreach Resettlement (Rough Sleepers Expansion)	Floating Support (Kent Wide)	70	November 2008
Rent Deposit Scheme	12 District & Boroughs		December 2008
Tendered Mental Health Accommodation Based	Tonbridge & Malling	6	April 2009
Supported Housing (Growth Bid)	Gypsies/Travellers, Sevenoaks	4	January 2009
Strategic Review of Older Persons Services	Split of Community Alarms(£1.50) & Housing Related Support (£10.24/£11.24/12.24 based on QAF grade)		April 2009
Supported Housing	Dual Diagnosis (Dover)	11	TBA
Floating Support			
Young Persons Floating Support	Increase existing provision to 3 hours per service user to reflect specialist nature of service (Kent wide)		November 2008
Outreach and Resettlement (Rough Sleepers)	Extension to existing contract previously tendered (Kent wide)	70	November 2008
Floating Support (Growth Bid)	Young People at Risk, Sevenoaks	6	April 2008 (backdated)
Floating Support /Accommodation Based Services: Sevenoaks, TW & T &M	Young People at Risk (for 6 accommodation	73	April 2009

Funding	Detail	Units	Date funding commenced
Ashford & T&M Sevenoaks & T&M Maidstone West Kent	based units in each district) Mental Health (for 12 accommodation based units in each district) Women Fleeing DV (for 8 accommodation based units in each district) Teenage Parents (for 6 accommodation based units) Misuse of Alcohol (for 12 accommodation based units)	33 45 27 50	
Floating Support Clearance: East Kent West Kent	Generic People at Risk of DV Substance Misuse Mental Health Teenage Parents Young People at Risk Generic People at Risk of DV Substance Misuse Mental Health	121 21 10 51 20 11 54 13 12 16	April 2009